



# from a patient perspective...

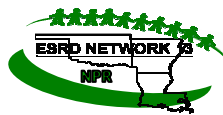
## I'm your Network Patient Representative

Hello, and I hope your first experience at your new dialysis facility has been comfortable. My name is \_\_\_\_\_, and I am the facility Network 13 Patient Representative (NPR). I remember sitting in your shoes and having so many questions about the dialysis process. Through my experience, I hope to provide support and assist you with where to find answers to your questions about this new chapter of your life.

NPRs are kidney patients like you. We work hard with the facility staff to foster a positive and nurturing patient community here at, (facility name here), our treatment home. Through our NPR facility bulletin board, we promote patient education and activities, such as support groups and free conference calls about renal disease issues.

Don't hesitate to contact me with any questions about the NPR program or your dialysis experience. NPRs are here to help. We look forward to assisting you. Let me know how I can help.

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(Picture optional)



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